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From: **Zamarripa, Leticia** <[Leticia.Zamarripa@ice.dhs.gov](mailto:Leticia.Zamarripa@ice.dhs.gov)>

Date: Fri, Oct 18, 2019 at 3:41 PM

Subject: ICE STATEMENT

To: [REDACTED]

## STATEMENT:

During the weekend of Oct. 12, two ICE detainees from Cuba, (29 & 28 years old) housed at the Otero County Processing Center (OCPC) in Chaparral, New Mexico, in an effort to bring attention to their immigration cases, separately attempted to harm themselves by scratching their wrists with their detention identification cards. In keeping with ICE suicide-prevention and -intervention protocols, officers with U.S. Immigration and Customs Enforcement's (ICE) Enforcement and Removal Operations (ERO), and OCPC medical staff, acted immediately to end both displays where no dermal injury occurred; they also took strong precautionary measures and placed both detainees under close observation. The day after these incidents, both detainees were cleared by medical and mental health authorities; they were discharged from close observation to the general population.

## ON BACKGROUND:

ICE's Health Service Corps (IHSC) ensures the provision of necessary medical care services as required by [ICE Performance-Based National Detention Standards](#) and based on the medical needs of the detainee. Comprehensive medical care is provided from the moment detainees arrive and throughout the entirety of their stay. All ICE detainees receive medical, dental and mental health intake screening within 12 hours of arriving at each detention facility, a full health assessment within 14 days of entering ICE custody or arrival at a facility, and access to daily sick call and 24-hour emergency care. Pursuant to our commitment to the welfare of those in the agency's custody, ICE annually spends more than \$269 million on the spectrum of healthcare services provided to detainees.

Aliens processed for removal may receive their legal due process from federal immigration judges in the immigration courts, which are administered by the Executive Office for Immigration Review (EOIR). EOIR is an agency within the U.S. Department of Justice, and is separate from the U.S. Department of Homeland Security and ICE. Immigration judges in these courts make decisions based on the merits of each individual case. ICE officers carry out the removal decisions made by the federal immigration judges. For more information on EOIR, visit: <https://www.justice.gov/eoir/>

ICE maintains a community and detainee helpline, also known as the ICE Detention and Reporting Information Line, or DRIL helpline (888) 351-4024, to address problems and concerns from the public, family members, attorneys, faith-based leaders, and non-governmental organizations, as well as the detainees themselves. The toll-free helpline is available from 6 a.m. to 6 p.m. (Mountain Time), Monday through Friday.

In addition, posters showing where ICE detainees may submit complaints are prominently displayed throughout all ICE detention facilities. ICE detainees may submit complaints to the following:

Director, Office of Professional Responsibility  
U.S. Immigration and Customs Enforcement  
P.O. Box 14475 Pennsylvania Ave,  
NW Washington, D.C. 20044

Or

The Department of Homeland Security, Office of Inspector General: DHS Office  
of Inspector General/MAIL STOP 0305  
Attn: Office of Investigations - Hotline 245 Murray  
Lane SW  
Washington, DC 20528-0305  
Call: 1-800-323-8603  
Fax: 202-254-4297

*Leticia Zamarripa*

Public Affairs Officer/Spokeswoman

**DEPARTMENT OF HOMELAND SECURITY**

U.S. Immigration and Customs Enforcement (ICE) (915) 857-

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(915) 857-6083 fax

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